



WOODHAVEN LOG ESTIMATE & SALES ORDER RELEASE WAIVER

As a service to our clients Woodhaven Log & Lumber can help home owners and builders figure the materials that may be needed for each project. Woodhaven Log & Lumber will create estimate(s) applying due diligence to achieve the most accurate quantities with the information given to us via phone, emails, sketches, or prints of proposed projects.

Woodhaven Log & Lumber does its best to figure the proper amount of material that would be needed so as not to distort the quantities purchased. We require that the home owners and/or builders double check and confirm all materials listed on an estimate or sales order are correct and use on site measurements to confirm all information.

In doing so, the home owner and or builder takes full responsibility in purchasing the correct amount of material agreed upon through the estimate or sales order process from Woodhaven Log & Lumber.

Woodhaven Log & Lumber will not be held responsible for any shortages or overages that may occur in this process. Woodhaven Log & Lumber has no way of controlling the handling, loading, unloading, storage, installation, changes made on site, or waste of any material during installation.

Woodhaven Log & Lumber is not a big box store and we do not operate in the same way; as we make and manufacture all the wood products in house. Most orders are custom made and pulled specifically for the purchaser. If material is left over the purchaser may contact Woodhaven Log & Lumber for possible returns (please note the return policy). Woodhaven Log & Lumber has a 30 day return policy on **stock** material only. Custom-made (hewn, prefinished, special order) items are **not** returnable. Also, there is a 20% restocking fee on all material returned. Returned material must be in the same condition as when it was picked up or delivered. Determination of condition will be made by a Woodhaven Log & Lumber representative.

Woodhaven Log & Lumber will not pick up any returns, as this is the responsibility of the home owner or builder to return products back to Woodhaven Log & Lumber.

By signing this document, the home owner and/or builder states that they have read and understand the above information. Upon signing, this releases WoodHaven Log & Lumber to ship your order once it is completed.

CUSTOMER SIGNATURE

DATED